



## CUSTOMER SERVICE REPORT

**Customer:** Sample HOA  
**Customer ID:** 19028  
**Contact:** Ms. Jane Doe  
 Association President  
 123 Maple Way  
 St. Johns, FL 32259

**Date of Visit:** 9/15/2018  
**Weather Condition:** High 96 ℱ  
 30% ☁

### WATERWAY AND DITCH TREATMENTS

Site	1	2	3	4	5					
Algae				X						
Submersed Weeds	X		X							
Shoreline Grasses	X	X	X	X	X					
Floating Weeds										
Mosquito Larvicide										
Pond Dye										
Inspection										
Debris Removal										

**COMMENTS:** Treated all ponds for shoreline grass and brush. Algae treated in Pond #4. Submerged weed treatments put out in Ponds #1 and 3.

### FIELD OBSERVATIONS

- |                                    |  |                                     |   |
|------------------------------------|--|-------------------------------------|---|
| <input type="checkbox"/> Bass      | <input checked="" type="checkbox"/> Herons | <input type="checkbox"/> Osprey     | <input checked="" type="checkbox"/> Turtles |
| <input type="checkbox"/> Egrets    | <input type="checkbox"/> Cormorant         | <input type="checkbox"/> Alligator  | <input type="checkbox"/> Snakes             |
| <input type="checkbox"/> Anhinga   | <input type="checkbox"/> Otter             | <input type="checkbox"/> Gambusia   | <input type="checkbox"/> Other Species      |
| <input type="checkbox"/> Woodstork | <input type="checkbox"/> Catfish           | <input type="checkbox"/> Gallinules | _____                                       |
| <input type="checkbox"/> Bream     | <input type="checkbox"/> Coots             | <input type="checkbox"/> Ibis       | _____                                       |

**DID YOU KNOW:** The Florida largemouth bass (*Micropterus salmoides floridanus*) is the official freshwater fish of Florida. Found statewide in lakes and rivers, they are commonly found along vegetation, or underwater structure, but schooling bass are also found in the middle of lakes. The State Record is 17.27lbs (Note several larger fish have been documented but not certified.)



Pond #2



Pond #3



Pond #4: Treated for grasses/brush and algae.



Pond #1: Treated shoreline grasses and submersed weeds.



Pond #5